



# The Welding Warehouse

## Customer Satisfaction Survey

[www.weldingwarehouseinc.com](http://www.weldingwarehouseinc.com)

Completed by:		Date:	
Customer contact:		Phone Number:	
Customer:		Reference:	
Overall Rating:		(0 – 5) average of the following Ratings:	
<b>Customer Perception of our Performance (0-5, 5 is outstanding)</b>			
1.	Our customer complaint and inquiry response system is ...	Rating:	
	Comments:		
2.	The friendliness and professionalism of our people is ...	Rating:	
	Comments:		
3.	Our products and services are ...	Rating:	
	Comments:		
5.	Our on time delivery performance is ...	Rating:	
	Comments:		
6.	Our ability to perform work at the price quoted is ...	Rating:	
	Comments:		
7. Identify any specific issues of particular concern or any opportunities for improvement			



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Comments				
Corrective Action Request (CAR), ECR QA Form 8.5.2-1, required? (If yes, attach)	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
Preventative Action Request (PAR), ECR QA Form 8.5.3-1, required? (If yes, attach)	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No